



## AT A GLANCE 2014

**Providence Health & Services** in Oregon is a not-for-profit network of hospitals, care centers, health plans, physicians, clinics, home health care and affiliated services guided by a Mission of caring that the Sisters of Providence began in the West nearly 160 years ago.

Today we provide compassionate service to those in need even as we pursue new initiatives that will allow us to deliver greater value in the future. Our goal is to provide high-quality, affordable care with greater access for all who need our services.

Providence is the largest health care provider and one of the largest private employers in Oregon. From the Columbia Gorge to southern Oregon, we are a leader in statewide health reform efforts to create healthier communities through patient-centered health care. Providence also serves communities in Alaska, Washington, California and Montana.

## AREAS OF FOCUS

### Patient-centered primary care medical home

Our primary care teams across the state are strengthening Providence's commitment to the patient-centered medical home model. This team-based concept ensures that patients receive the right care in the right setting at the right time to best meet their needs and ensure good outcomes. This model puts the patient at the center of all we do.

### Coordinated care

Providence is involved in six of Oregon's 15 coordinated care organizations. CCOs are transforming how care is provided for some of the most vulnerable people. By coordinating the physical and mental health care that patients receive, CCOs are ensuring that patients experience better outcomes at lower cost.

### Expanded health care coverage

Providence Health Plan is one of the health insurance carriers participating in Cover Oregon, the marketplace where Oregonians can compare and shop for insurance coverage.

The number of newly eligible adults on the Oregon Health Plan (Medicaid) is projected to increase, meaning more people will have access to health care. Providence is preparing to meet the expanded needs of the communities it serves in order to give the best possible care and service.

### Greater accountability

As clinical models evolve, so are our payment models. The patient-centered medical home initiative as well as bundled payments for pregnancy care, total joint replacements and various surgical procedures are examples of how providers are incentivized to deliver the greatest value to the community.

## MEDICAL CENTERS AND HOSPITALS

In Oregon, Providence Health & Services has 1,484 licensed acute care beds.

### Providence Hood River Memorial Hospital

25 beds  
810 12th St. ■ Hood River, OR 97031  
541-386-3911  
▶ [www.providence.org/hoodriver](http://www.providence.org/hoodriver)

### Providence Medford Medical Center

168 beds  
1111 Crater Lake Ave. ■ Medford, OR 97504  
541-732-5000  
▶ [www.providence.org/southernOR](http://www.providence.org/southernOR)

### Providence Milwaukie Hospital

77 beds  
10150 SE 32nd Ave. ■ Milwaukie, OR 97222  
503-513-8300  
▶ [www.providence.org/pmh](http://www.providence.org/pmh)

### Providence Newberg Medical Center

40 beds  
1001 Providence Drive ■ Newberg, OR 97132  
503-537-1555  
▶ [www.providence.org/newberg](http://www.providence.org/newberg)

### Providence Portland Medical Center

483 beds  
4805 NE Glisan St. ■ Portland, OR 97213  
503-215-1111  
▶ [www.providence.org/ppmc](http://www.providence.org/ppmc)

### Providence Seaside Hospital

25 beds  
725 S. Wahanna Road ■ Seaside, OR 97138  
503-717-7000  
▶ [www.providence.org/northcoast](http://www.providence.org/northcoast)

### Providence St. Vincent Medical Center

523 beds  
9205 SW Barnes Road ■ Portland, OR 97225  
503-216-1234  
▶ [www.providence.org/psvmc](http://www.providence.org/psvmc)

### Providence Willamette Falls Medical Center

143 beds  
1500 Division St. ■ Oregon City, OR 97045  
503-650-1631  
▶ [www.providence.org/pwfmcc](http://www.providence.org/pwfmcc)

## PROVIDENCE MEDICAL GROUP

Providence Medical Group offers a network of caregivers and specialists who are dedicated to compassionate health care for people at all stages of life. We have more than 90 clinic locations in Oregon, offering family medicine, internal medicine, pediatrics, obstetrics/gynecology, dermatology and other specialties.

▶ [www.providence.org/pmg](http://www.providence.org/pmg)

## OTHER FACILITIES

**Providence Child Center** in Portland provides a rich continuum of services for children, including residential skilled nursing care, through the Center for Medically Fragile Children, Providence Neurodevelopmental Center for Children, Providence Wee Care Child Development Center, and Swindells Resource Center with offices in Portland, Hood River and Medford.

▶ [www.providence.org/childcenter](http://www.providence.org/childcenter)

**Providence ElderPlace** serves seniors in Multnomah and Washington counties with health care and social services through an integrated team of medical and social care providers, including doctors, nurses, social workers, therapists and others.

▶ [www.providence.org/elderplace](http://www.providence.org/elderplace)

**Providence Benedictine Care Community** in Mt. Angel provides high-quality nursing care, an assisted living facility and child care. The nursing center has become a health care leader by developing innovative, nationally recognized care programs.

▶ [www.providence.org/benedictine](http://www.providence.org/benedictine)

**Providence Senior Village** in Hood River offers housing options for seniors and disabled people.

▶ [www.providence.org/hoodriver](http://www.providence.org/hoodriver)

- Providence Brookside Manor – assisted living, Alzheimer’s residential care
- Providence Dethman Manor – subsidized housing
- Providence Down Manor – independent, retirement living

## PROGRAMS AND SERVICES

Providence offers a complete array of health care services for children and adults, highlighted by key programs for neurological, cancer, and cardiovascular care; orthopedic services; and women’s and children’s health.

**Providence Brain and Spine Institute** offers comprehensive treatment for all brain and spine conditions. The institute houses the world’s most advanced intraoperative MRI suite and a 12-bed neurocritical care unit for patients with life-threatening diseases of the nervous system. Acute stroke services have expanded to 19 hospitals in Oregon and Washington through a telestroke network. Researchers at the institute are evaluating treatments of the future with clinical trials and research in multiple sclerosis, stroke, Alzheimer’s disease, ALS, spine disorders and intracranial hemorrhage.

▶ [www.providence.org/brain](http://www.providence.org/brain)

**Providence Cancer Center** provides patients and families some of the finest, most comprehensive cancer services in the world, including the best in diagnostic imaging, state-of-the-art treatments, nationally renowned research, and compassionate counseling and support. The Robert W. Franz Cancer Research Center, part of the Earle A. Chiles Research Institute within the Providence Cancer Center, is a world-class cancer research program and one of only a few research centers focusing exclusively on immunotherapy.

▶ [www.ProvidenceOregon.org/cancer](http://www.ProvidenceOregon.org/cancer)

**Providence Heart and Vascular Institute** is the largest provider of cardiovascular services in Oregon, one of the nation’s premier heart and vascular treatment centers, and a national leader offering patients the latest advances in cardiovascular treatment. Through clinical research trials, patients have access to new therapies before they become widely available.

▶ [www.ProvidenceOregon.org/heart](http://www.ProvidenceOregon.org/heart)

**Providence Orthopedic Institute** offers complete orthopedic care. Our team of physicians, surgeons, nurses, physical and occupational therapists, and case managers takes a progressive approach to the complete care of musculoskeletal conditions, injuries and pain. Sports medicine services are available around the state and at our flagship location at Providence Sports Care Center at Providence Park in Portland.

▶ [www.ProvidenceOregon.org/orthopedics](http://www.ProvidenceOregon.org/orthopedics)

**Providence Women and Children’s Services**

not only welcomes more babies into the world than any other health system in Oregon, but also cares for tens of thousands of children every year. We offer comprehensive pregnancy services for women along with primary, emergency and intensive care for children from birth to 18 years of age.

▶ [www.providence.org/pregnancy](http://www.providence.org/pregnancy)

▶ [www.providence.org/children](http://www.providence.org/children)

## PROVIDENCE HEALTH PLAN

Buying a health plan is a big decision. It's about much more than simply selecting a plan that covers your care when you're sick. It's about choosing a partner you trust to stand by you and support your well-being through every step of life. To us, good health isn't just a destination – it's a journey, and wherever you are on that journey, we'll be right there with you.

Nearly 400,000 people have chosen Providence Health Plan. We're consistently among the top 10 most-integrated health systems in the country. People in the Portland area rate Providence Health Plan #1 in customer satisfaction. ► [www.ProvidenceHealthPlan.com](http://www.ProvidenceHealthPlan.com)

- Insurance for employer groups of any size, individuals and families, Medicare and Medicaid
- Administrative services only (ASO)
- Accountable care services
- Providence Preferred provider organization
- Providence MCO workers' compensation

## RESEARCH

Providence physicians, scientists and research teams participate in basic research, applied research and clinical trial research. They have achieved national recognition for their work, some of which has led to revolutionary changes in health care. Our research centers include: Albert Starr Academic Center for Cardiac Surgery ■ Brain and Spine Research Center ■ Center for Outcomes Research and Education ■ Earle A. Chiles Research Institute ■ Orthopedic Research Center ■ Robert W. Franz Cancer Research Center ■ Women and Children's Health Research Center

## COMMUNITY BENEFIT

Providence gives free medical care, unreimbursed services and subsidies to patients in need and provides grants to nonprofit organizations. The total amount of community benefits given in Oregon in 2013: \$243.1 million, reflecting a 93 percent increase since 2006.

## STATISTICS OF INTEREST (as of Dec. 31, 2013)

Employees of Providence Health & Services located in Oregon – 18,205  
Active medical staff members – 3,422  
Licensed beds (acute and long-term) – 1,671  
Providence Foundations-Oregon fundraising total – \$15,721,000  
Admissions for acute care – 67,733  
Admissions for long-term care – 781

Births – 10,352  
Inpatient surgeries – 29,956  
Emergency department visits – 266,519  
Primary care visits – 1,897,393  
Home health visits and hospice days – 454,127  
Acute outpatient visits – 2,664,701  
Inpatient acute care days – 286,002  
Housing and assisted living days – 143,874

## OUR MISSION

As people of Providence, we reveal God's love for all, especially the poor and vulnerable, through our compassionate service.

## OUR CORE VALUES

Respect, Compassion, Justice, Excellence, Stewardship

[www.ProvidenceOregon.org](http://www.ProvidenceOregon.org)

Providence Health & Services, a not-for-profit health system, is an equal opportunity organization in the provision of health care services and employment opportunities.

