

From: Corporate Communications <[REDACTED]>
Date: March 1, 2017 at 5:15:24 PM PST
To: Corporate Communications <[REDACTED]>
Subject: From Dr. Guy Hudson: Listening, learning and action

***** This message is being shared with Swedish caregivers on behalf of Dr. Guy Hudson, interim chief executive for Swedish *****

Dear Fellow Caregivers,

I have important news to share with you today. Johnny Delashaw, M.D., has stepped down as chair of the Swedish Neurosciences Institute (SNI) and has made the decision to no longer practice medicine at Swedish. I will be working immediately with our physicians and leadership at SNI on next steps during this transition. As a team, we are firmly committed to supporting our patients and caregivers and are focused on what is most important: safe, compassionate and high-quality care.

I am honored to have completed my first week as your interim Chief Executive Officer. After many personal conversations and our initial caregiver forums at First Hill, Cherry Hill, Ballard and Edmonds, it is clear to me that caregivers at Swedish have not always felt heard — and this will change. I am dedicated to supporting a strong culture of safety, and doing what is needed to ensure this is the best place to work and provide care.

Our leadership team will continue making the right changes — many of which began long before recent media coverage — at the right time, and for the right reason: to improve the health and well-being of every person we serve.

Another point many have made, and I agree, is that we need to do a better job of telling our story inside and outside the organization. That includes our quality record, our safety record and our commitment to take care of everyone in our community, including the many who are uninsured or underinsured.

I am proud to be a physician at Swedish, and I am proud of the extraordinary caregivers I call my colleagues. While many responsibilities may take my time and attention, none is more important to me than spending time with those who live our values every day. I believe in the dedicated caregivers who deliver outstanding care at Swedish, and I thank you for your continued support.

Sincerely,

R. Guy Hudson, M.D., MBA
Chief Executive Officer
Swedish Health Services